## **CALLING FEATURES**

# **VOICEMAIL GUIDE**

For information on how these features work, please visit our website at www.getbeeline.com

CODE	FEATURE NAME
** + Extension	Directed Call Pickup
*00 + Extension	Send Call Directly to Voicemail
*43	Call Waiting – Enable
*44	Call Waiting – Disable
*57	Call Trace
*65	Enable User Caller ID Next Call
*67	Block User Caller ID Next Call
*69	Call Return
*70	Disable User Call Waiting Next Call
*72	Call Forwarding Menu Enable/Disable
*77	Anonymous Call Reject Enable
*78	Do Not Disturb Activation
*79	Do Not Disturb Deactivation
*87	Anonymous Call Reject Disable
*90	Call Forwarding Busy Menu Enable/Disable
*92	Call Forwarding No Answer Menu Enable/Disable
*94	Call Forward Out of Service Menu Enable/Disable
*95	Anonymous Caller Block w/ Message
*97	Disable Anonymous Caller Block w/ Message
*98	Enter Voicemail
0	Call Operator – Additional fees apply
211	Call Public Services - Information provided on non-emergency services available in the local community.
411	Call Information – Additional fees apply
611	Call Bee Line Cable Customer Service
711	Call Telecommunications Relay Service - Permit persons with a hearing or speech disability to use the telephone system via a text telephone (TTY) or other device to call persons with or without such disabilities.
811	Call Utility Public Services - "Call before you dig"
911	Call Emergency Services - Always ensure Service Provider has your correct address.

#### **Access Your Voicemail**

3.

- 1. Dial \*98 from the phone that is connected to your account.
- Enter your 4-digit PIN, followed by the # (pound) sign.
  \* Your default PIN is 1234

To listen to messages	Press 1
* Skip message	Press 1
* Save message	Press 2
* Erase message	Press 3
* Repeat message	Press 9
* Exit menu	Press 0

#### Personalize Your Voicemail

- 1. Dial \*98 from the phone that is connected to your account.
- 2. Enter your 4-digit PIN, followed by # (pound) sign.
- 3. Press 8 to access your personal options, including the following:

* Change your PIN	Press 1
* Personalize your greeting	Press 2
* Record your personal name	Press 3
* Call Forwarding	Press 5
* Set call screening forwarding number	Press 6
* Repeat personal options	Press 9
* Exit the menu	Press 0

### **Remote Access to Voicemail**

- 1. Dial your 10-digit phone number.
- When you hear your voicemail greeting, press the # (pound) sign.
- 3. Enter your 4-digit PIN followed by # (pound) sign.



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